### Tenant & Leaseholder Panel

To: Yaw Boateng (Chair)

Petra Johnson (Vice-Chair)

Marilyn Smithies, Jill Arboine, Binta Barry, Ishia Beckford, Aishnine Benjamin, Monica Binns, Peter Cooper, Teresa Cox, Susan Devonish, Neide Dias, James Fraser, James Gitau, Desmond Ojumu, Grace Osoata, David Palmer, Guy Pile-Grey, John Piper, Sharon Swaby, Jamil Tarik and

Kim Wakely

Councillors Pat Clouder, Patricia Hay-Justice, Louisa Woodley, Richard

Chatterjee, Lynne Hale and Michael Neal

A meeting of the Tenant & Leaseholder Panel will be held on Tuesday, 15 October 2019 at 6.30 pm in Council Chamber, Town Hall, Katharine Street, **Croydon CR0 1NX** 

JACQUELINE HARRIS BAKER Council Solicitor and Monitoring Officer London Borough of Croydon Bernard Weatherill House 8 Mint Walk, Croydon CR0 1EA

**Thomas Downs** 020 8726 6000 x63922 thomas.downs@croydon.gov.uk www.croydon.gov.uk/meetings Monday, 7 October 2019

THIS MEETING WILL BE WEBCAST LIVE Click on link to view: http://webcasting.croydon.gov.uk/

## **AGENDA**

#### 1. Welcome and Introductions

#### 2. Apologies for absence

To receive any apologies for absence from any members of the Committee

### 3. **Disclosure of Interest**

Members will be asked to confirm that their Disclosure of Interest Forms are accurate and up-to-date. Any other disclosures that Members may wish to make during the meeting should be made orally. Members are reminded that unless their disclosable pecuniary interest is registered on the register of interests or is the subject of a pending notification to the Monitoring Officer, they are required to disclose relevant disclosable pecuniary interests at the meeting

## 4. Minutes of Previous Meeting (Pages 3 - 8)

To approve the minutes of the meeting held on 2 July 2019 as an accurate record.

# 5. Fire Safety on Council Estates

Verbal Report from the London Fire Brigade

## 6. Waste collection - Feedback from Task & Finish Group (Pages 9 - 14)

Report from Tom Lawrence (Head of Environmental Services) and Sharon Murphy (Head of Tenancy and Caretaking Services)

# 7. Axis Responsive Repairs Contract Review (Pages 15 - 22)

Report from Lorraine Smout (Head of Responsive Repairs and Maintenance)

## 8. Full Fibre Broadband in Social Housing (Pages 23 - 24)

Report from Rob Hunt (Asset Manager)

## 9. Digital Engagement Update

Verbal Report from Daniel Powell (Engagement and Digital Inclusion Officer)

## 10. Scrutiny update

Verbal report from Yaw Boateng (Tenant Scrutiny Panel)

## 11. Resident Involvement Activity Report (Pages 25 - 30)

This report is attached for information only - Chris Stock (Resident Involvement Manager)

### 12. Feedback

- a) London Tenants' Federation Jamil Tarik
- b) ARCH Yaw Boateng
- c) Croydon Voluntary Sector Alliance (CVSA) Guy Pile-Grey
- d) Croydon Congress Marilyn Smithies

## 13. Any Other Business

## 14. Date of next meeting

11 February 2020 at 6:30pm in the Council Chamber, Town Hall, Katharine Street, Croydon CR0 1NX.